

**NEWFOUNDLAND AND LABRADOR  
BOARD OF COMMISSIONERS OF PUBLIC UTILITIES**

**AN ORDER OF THE BOARD**

**NO. A.I. 17(2026)**

1 **IN THE MATTER OF** the **Automobile**  
2 **Insurance Act**, RSNL 1990, c. A-22,  
3 as amended, and regulations  
4 thereunder; and  
5

6 **IN THE MATTER OF** an application by  
7 Co-operators General Insurance  
8 Company for approval to implement a  
9 revised rating program for its Private  
10 Passenger Automobiles category of  
11 automobile insurance.  
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14 **WHEREAS** on December 19, 2025 Co-operators General Insurance Company (“CGIC”) applied to  
15 the Board for approval of a revised rating program under the Mandatory filing option for its  
16 Private Passenger Automobiles category of automobile insurance; and  
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18 **WHEREAS** CGIC filed an overall rate level indication of +7.4% and proposed an overall rate level  
19 change of +7.4%; and  
20

21 **WHEREAS** CGIC proposed the following rating program changes:

- 22 • Base rate changes by coverage;
- 23 • Adoption of the 2026 CLEAR rate group tables;
- 24 • Differentials changes for a number of rating variables; and
- 25 • Discount changes; and  
26

27 **WHEREAS** the filing was sent to the Board’s actuarial consultants, Oliver Wyman Limited (“Oliver  
28 Wyman”) for review and report; and  
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30 **WHEREAS** on April 2, 2026 Oliver Wyman filed a report of findings which identified issues with  
31 certain assumptions used by CGIC to estimate its overall rate level indication; and  
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33 **WHEREAS** Oliver Wyman found CGIC’s proposed overall rate level change of +7.4% to be  
34 unsupported, as substituting alternative assumptions it found to be more reasonable for loss

1 trends, return on investment and profit provision resulted in an overall rate level indication of  
2 +3.0%, lower than that proposed by CGIC; and

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4 **WHEREAS** Oliver Wyman found CGIC's adoption of the 2026 CLEAR rate group tables,  
5 differentials changes and discount changes to be reasonable; and

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7 **WHEREAS** on April 15, 2026 CGIC filed additional commentary and documentation in support of  
8 its assumptions; and

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10 **WHEREAS** on May 1, 2026 Risk Consulting Services<sup>1</sup> filed a report of findings which addressed  
11 CGIC's supplementary submission and continued to find Oliver Wyman's alternative indication  
12 more reasonable; and

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14 **WHEREAS** on May 8, 2026 CGIC revised its proposal to align with Oliver Wyman's alternative  
15 indication, noting its motivation for doing so is predominantly related to the timely  
16 implementation of rates; and

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18 **WHEREAS** the revised proposal results in an overall rate level change of +3.0%; and

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20 **WHEREAS** the Board acknowledges that a wide range of outcomes are possible in any prospective  
21 ratemaking exercise and that the variance in the overall rate level indications produced by CGIC  
22 and Oliver Wyman result primarily from differing actuarial judgements on a number of rate  
23 analysis assumptions; and

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25 **WHEREAS** the Board does not consider CGIC's alignment with Oliver Wyman's alternative  
26 indication as support for residual rate level inadequacy in future filings; and

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28 **WHEREAS** the Board accepts CGIC's proposed adoption of the 2026 CLEAR rate group tables,  
29 differentials changes and discount changes; and

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31 **WHEREAS** the Board is satisfied that the proposed rates are just and reasonable in the  
32 circumstances, do not impair the solvency of the insurer, are not excessive in relation to the  
33 financial circumstances of the insurer, and do not violate the **Automobile Insurance Act** or the  
34 **Insurance Companies Act** or the respective regulations thereunder.

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37 **IT IS THEREFORE ORDERED THAT:**

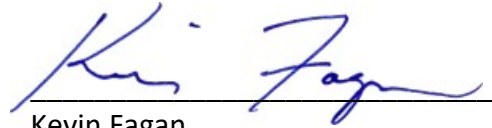
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39 1. The revised rating program received May 8, 2026 from Co-operators General Insurance  
40 Company for its Private Passenger Automobiles category of automobile insurance is approved  
41 to be effective no sooner than August 12, 2026 for new business and September 11, 2026  
42 renewals.

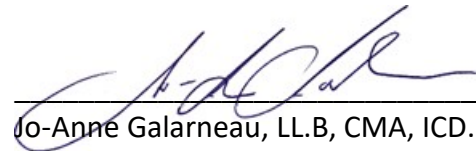
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<sup>1</sup> Risk Consulting Services replaced Oliver Wyman Ltd. as the Board's consulting actuaries on April 1, 2026.

**DATED** at St. John's, Newfoundland and Labrador, this 20<sup>th</sup> day of May, 2026.



Kevin Fagan  
Chair and Chief Executive Officer



Jo-Anne Galarneau, LL.B, CMA, ICD.D  
Commissioner



Colleen Jones  
Assistant Board Secretary